

LIMITED WARRANTY FOR DPS TERMINAL

- 1. A. Subject to the terms and conditions in this limited warranty, PHOTO BUSINESS INNOVATORS LLC, (PBI). warrants to the original purchaser at retail (the "Purchaser") of this DPS TERMINAL that should, in PBI's judgment, the DPS TERMINAL prove to be defective by reason of improper workmanship and/or materials, PBI shall repair or replace, at its option, any defective part of the DPS TERMINAL without charge for the part(s) for the period specified in Paragraph 1B of this limited warranty and shall, for the period specified in said paragraph, bear the entire labor expense for any warranty repair of the defective DPS TERMINAL when such labor is performed at an authorized PBI service center.
- 1. B. The following chart sets forth the period and coverage of PBI's limited warranty by product. The limited warranty period commences on the date of purchase of the DPS TERMINAL by the Purchaser as indicated in the sales invoice, or proof of purchase.

MODE	WARRANTY PERIOD	COVERAGE
DPS Express Lab Terminal	1 Year from verifiable date of purchase	Parts and Labor
DPS Kiosk Terminal, DPS Click Terminal	1 Year from verifiable date of purchase	Parts and Labor
Kiosk 2.0 System SFF/ View Sonic	1 Year from verifiable date of purchase	Parts and Labor
ALL IN ONE 2.0 Kiosk Terminal	1 Year from verifiable date of purchase	Parts and Labor

- 1. C. All parts used for replacement are warranted for the remainder of the product's original warranty period, or 90 days from the replacement date of record thereof, which ever is longer. To obtain warranty service, the Purchaser must notify Technical Support of any alleged defect and return the product within the applicable warranty period.
- 1. D. DPS TERMINALS serviced under this limited warranty shall, at PBI's option, be returned in new or used generic cartons/packing.
- 1. E. PBI reserves the right to request the return of the defective part or product unit being replaced. Failure to return the defective part or product unit upon request by PBI may result in PBI charging the purchaser the full retail price of the replacement part or product unit.
- 2. PROOF OF PURCHASE DATE IS REQUIRED WHEN REQUESTING WARRANTY SERVICE. In order to obtain warranty service, the Purchaser must deliver the DPS TERMINAL to our authorized service center within the warranty period. Shipping expenses are the Purchaser's responsibility. THE PURCHASER MUST PRESENT TO THE SERVICE CENTER A SALES RECEIPT OR OTHER WRITTEN EVIDENCE ESTABLISHING PROOF AND DATE OF PURCHASE OF THE DPS TERMINAL. THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF WARRANTY COVERAGE.
- 3. THIS WARRANTY DOES **NOT** COVER damage to the DPS TERMINAL caused by modification, alteration, repair or service by anyone other than an authorized MITSUBISHI service center; physical abuse to, misuse of, or normal wear and tear to the DPS TERMINAL; product operation in a manner contrary to the instructions which accompany the product; freight damage; or by any other damage caused by circumstances beyond PBI's control, such as fluctuation in electrical power, lightning or other acts of nature. This limited warranty also excludes any products that have had a serial number or any part thereof altered, defaced or removed. This warranty does not apply to any products connected to the DPS TERMINAL such as printers, external card readers, scanners, other peripherals or accessories. The Purchaser is solely and totally responsible for installation and initial technical adjustments of the DPS TERMINAL, adjustment of user controls, and any required maintenance. Please consult the operating instructions enclosed with the product for information regarding user adjustments and controls, and maintenance.
- 4. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS LIMITED WARRANTY, AND ANY REMEDY WHICH, BUT FOR THIS DISCLAIMER PARAGRAPH, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW IS HEREBY EXCLUDED AND DISCLAIMED. BY WAY OF EXAMPLE AND NOT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.
- 5. UNDER NO CIRCUMSTANCES SHALL PBI BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.
- 6. Some states do not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraphs 4 and 5 above may not apply to all original purchasers at retail
- 7. This warranty gives specific legal rights, and the Purchaser may also have other rights, which vary, from state to state.
- 8. Technical Support can be by email at techsupportpbi@pbi-photo.com or via telephone at Technical Support (786) 464-0494